## **Hoesch Memorial Public Library**

Please take a moment to answer this anonymous survey about the library. All questions are optional.

Section 1: Please check one answer fo	r each of the fo	llowing:			
1. Do you have a library card?	Yes	No			
2. On average, how often do you visit th	ne library?				
	Daily	Weekly	Monthly	Less than once a month	Never
3. How would you rate each of the follo	wing library ser	vices?			
	Excellent	Good	Fair	Poor	Don't know/Not applicable
Customer service					
Collection (books, DVDs, music, newspapers, etc.)					
Programs (classes, storytimes, etc.)					
Online services (website, catalog, research databases, etc.)					
ILL (Inter-library loan)					
Library policies					
Computers and printers					
Internet access					
Facilities					
Hours of operation					
Overall, how would you rate the library?					

## 4. How important is each of the following library services to you?

	Very Important	Important	Somewhat Important	Not Important	know/Not Applicable
Borrowing materials (books, DVDs, music, etc.)					
Reference (research assistance from librarians)					
Programs (classes, storytimes, etc.)					
Computers and printers					
Help using computers, printers, etc.					
Study rooms/reading areas					
Community meeting rooms					
Internet access					
ILL (Inter-library loan)					
Online services (website, catalog, research databases, etc.)					
Photocopier					
Newspapers and magazines					
Homebound services					
Overall, how important is the library to you and your family?					

5. How do you typically find out about library programs? Check all that apply.		
	Library website	
	Social media (Facebook or Twitter)	
	Newspaper	
	Library newsletter	
	Signs or flyers in the library	
	Word of mouth	
	Library staff	
	Don't know/Not applicable	
	Other:	
Section 2: We value your opinions. Please answer the following questions:  6. What do you value most about the library?  7. How could the library or its services be improved, if at all?		

## Section 3: Please tell us about yourself so that we may better serve you. Please check <u>one</u> answer for each of the following.

9. How old are	you?
	12 or under
	13-18
	19-24
	25-64
	65 or older
10. What gende	er best describes you?
	Male
	Female
11. What is the	highest level of education you have completed?
	Some high school
	High school graduate or GED
	Some college
	College degree or higher
12. What is you	r preferred language?
	English
	Spanish
	Vietnamese
	Other—please specify:
13. What is you	ur employment status?
	Employed or self-employed
	Homemaker
	Retired
	Unemployed

Thank you for your time! If you have questions about this survey or about the library, please contact us at almalibry@gmail.com.