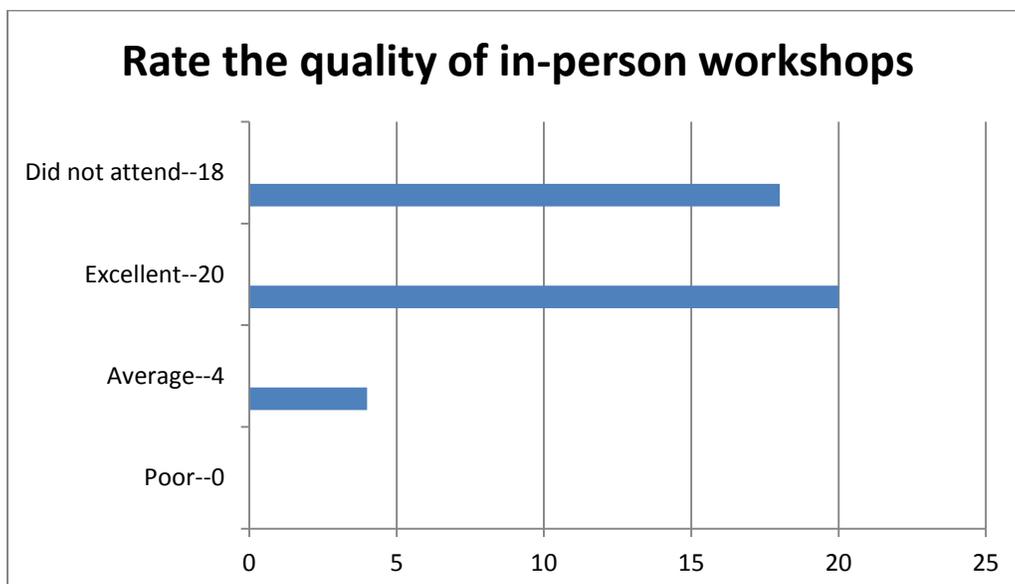
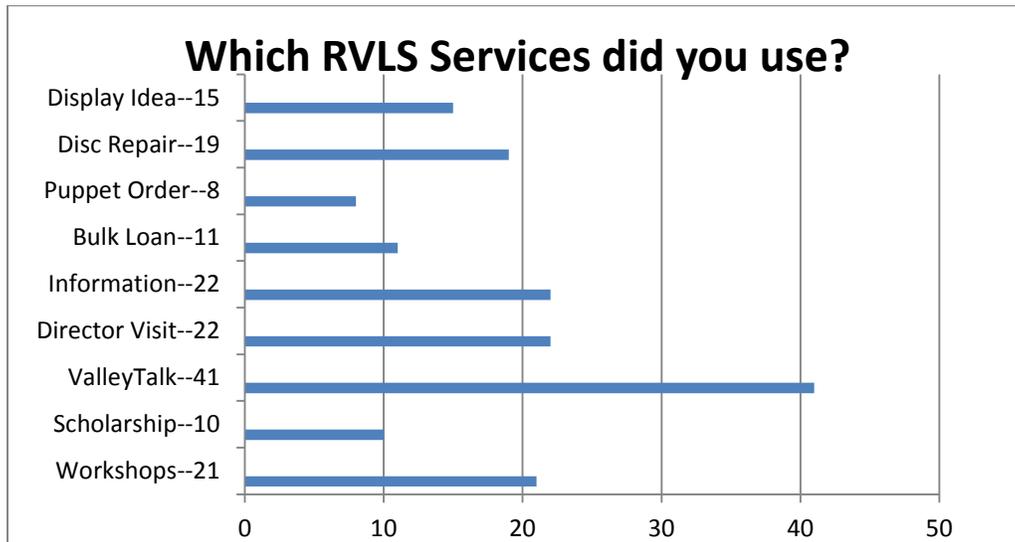
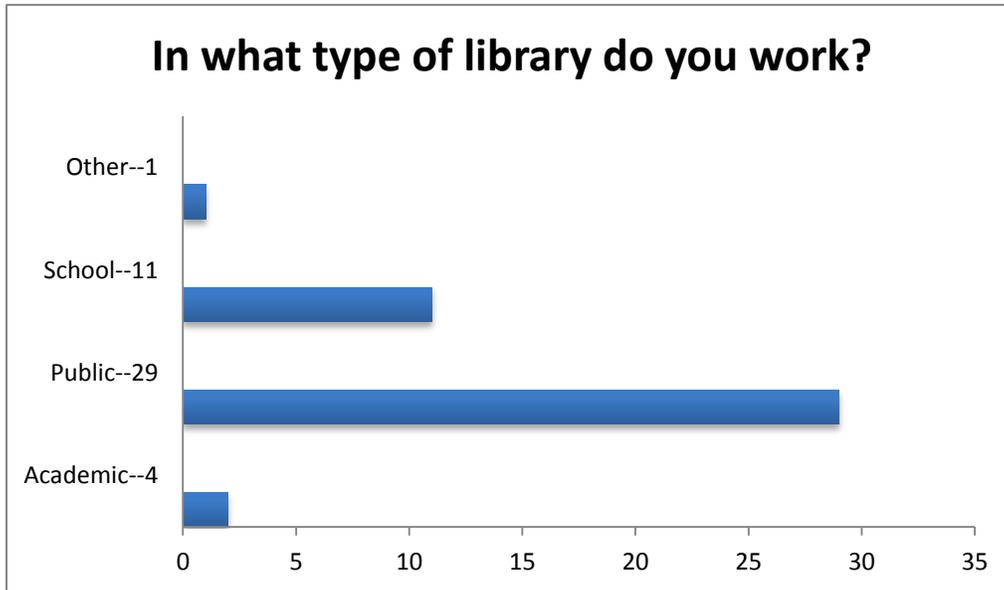
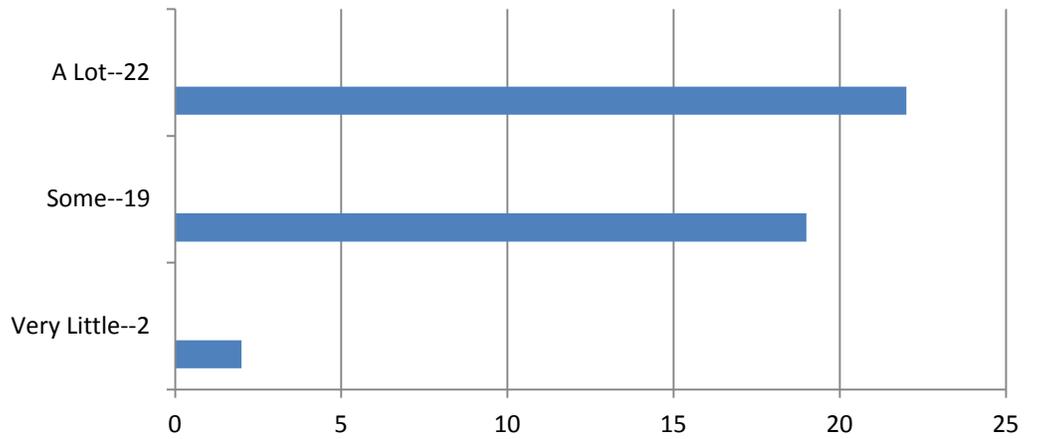


RVLS Services Survey

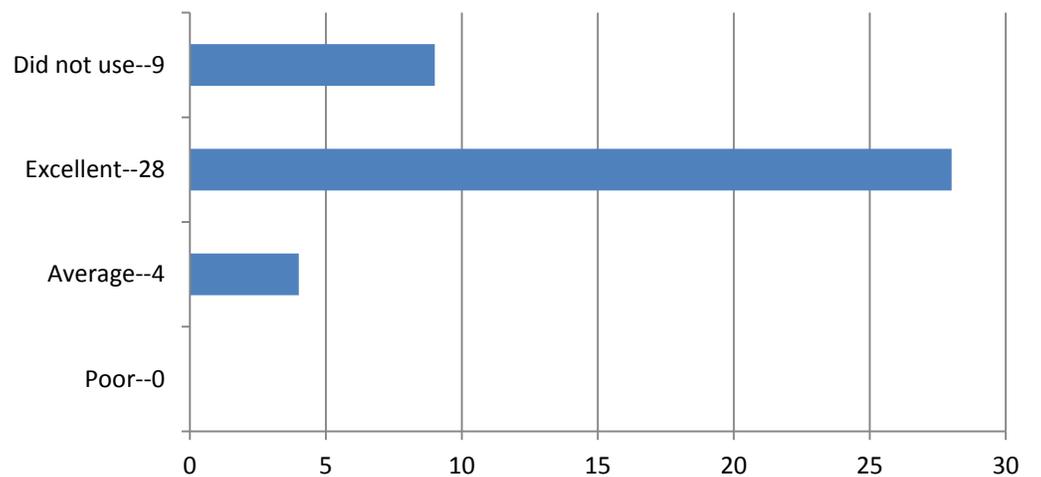
(43 total responses)



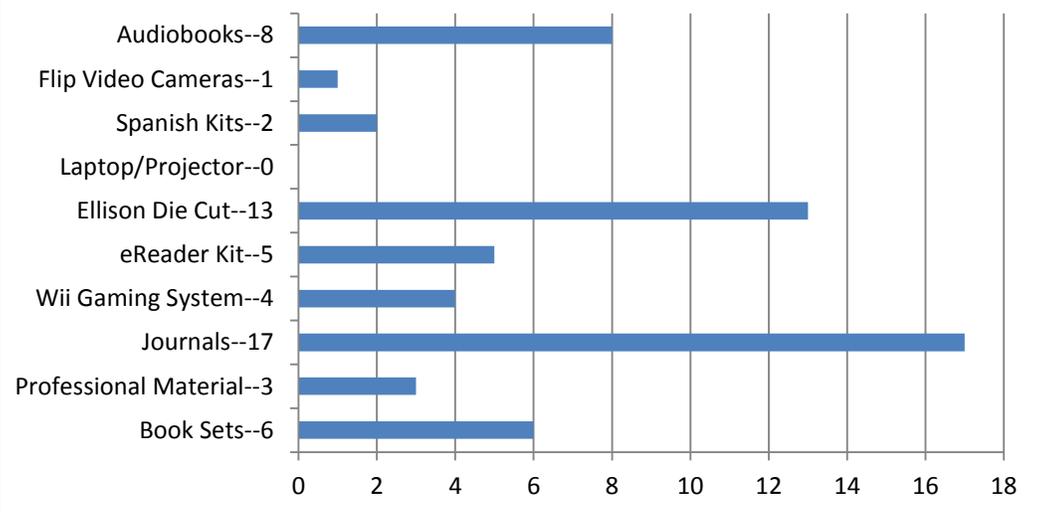
Rate the usefulness of ValleyTalk newsletter

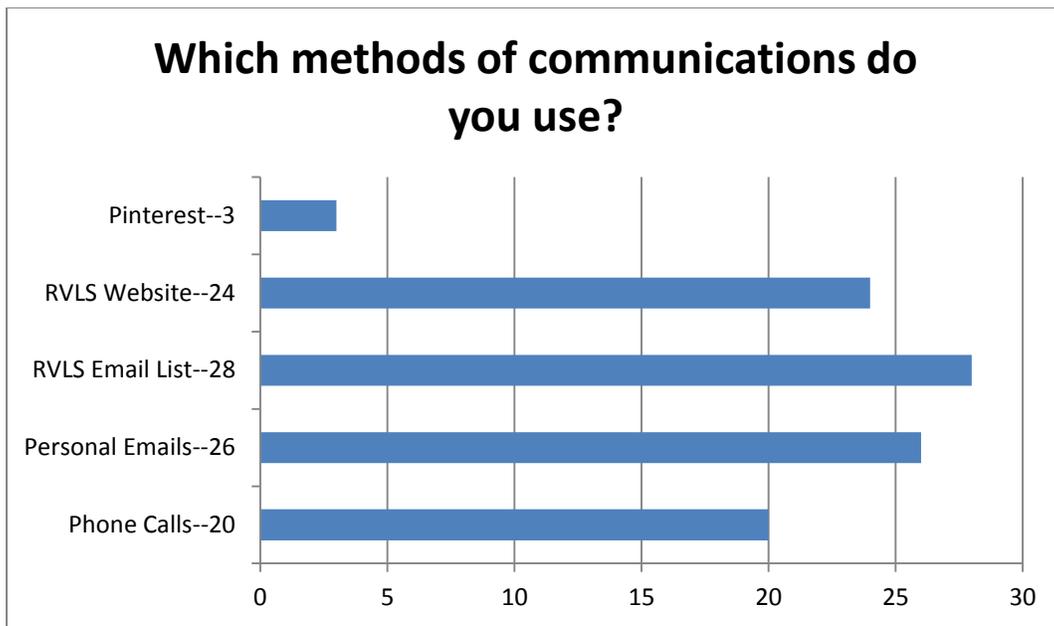


Rate the quality of consultation services



What type of material did you borrow?





Suggestions for Workshops

- Digital Age Workshops
- “Customer Service” Refreshers
- Security/Safety of Present Day Libraries
- New Librarians—New Ideas (how to’s, make life easier kinds of things)
- Hands-on workshops on how to do Technology Plans (similar to Tech Atlas)
- Computer Classes for Library Staff (to help them learn how to teach patrons)
- Follett Destiny (ILS Systems)
- eBooks (2 requests)
- Community Needs Assessment and How to Reach Non-users (i.e. Survey Writing)
- Creating Video Tutorials (create, upload to web, embed in website)
- BTOP ADA Computers

Comments about RVLS

(12 positive comments about services and support offered by RVLS staff)

- Would like more things to purchase at Summer Reading Program Workshop.
- Would like to hear from Denise more!
- I love knowing what other libraries are doing. Sometimes I steal their ideas!
- Would prefer RVLS have workshops open only to our System/not combine with other Systems.